ezServiceHUB

FIRE & SECURITY SOLUTIONS

CASE STUDY

Operations Director

Senior installer **Lee Hunt** explains why he selected ezManagement's ezServiceHUB & App solution for the business

ABOUT THE COMPANY

Leading Bedfordshire company, Fire and Security Solutions, have established themselves as experts in the design, supply, installation and maintenance of fire and security equipment.

The 20-year-old company operates an extensive fire and security distribution and installation business across the East of England and throughout London.

Safety

Disabled Alarms

Refuge Systems Installation

CCTV

Security

Access Control

Intruder Alarms Systems

Extinguishers

Protection

Fire Alarm Installation

Fire Risk Assessment

Fire Warden Training

WHY ezServiceHUB?

Senior installer Lee Hunt, who's knowledge of the industry standards for fire safety is unrivalled explains why he selected ezManagement's ezServiceHUB & App solution for the business

What is your role in Fire and Security Solutions Lee?

“ We have lots of enquiries coming in everyday, Installations, PPM and these all need to be managed and actioned in an orderly manner with the strictest emphasis on compliance and customer satisfaction. As Operations Director my role is to oversee the day to day running of the business, so for me organisation is key and the ezServiceHUB enables us to be much more organised which I love.”

“ The ezServiceHUB & App has given us the use of a **single platform** to organise the **schedule** of our engineers and implement our day-to-day maintenance needs for all of our customers. So it has helped not only the stakeholders within our business, the management, office staff and engineers, but it importantly has **helped** our customers also.”

1

Managing Field Workers

One central Hub for the easy management of field workers, Admin and management. Everyone works seamlessly in real-time, on the go, anytime and anywhere.

2

Automating Tasks

Dispatching Jobs, completing electronic documentation, instant job pricing and invoicing – all the laborious tasks are automated to save time and make life easier.

3

Paperless

Replace paper and messy manual processes and become far more effective and coordinated between site work and the office.

4

Increase Business Efficiency

One central Hub for the easy management of field workers, Admin and management. Everyone works seamlessly in real-time, on the go, anytime and anywhere.

Would you recommend the ezServiceHUB & App solution to other Fire & Security Companies?

“ Our Business is much more organised. It has worked well excellently for us, it has made us much more efficient as a business and i’m happy to say that we have been able to increase our profitability so the return on Investment has been obvious for us.”

Anything else you would like to add?

“ The engineers on the road find the App so easy to use. We thought we might see some resistance to change but they have been impressed with the functionality and how easy it is to navigate.
They see it as a real time saver. ”

D. CERTIFICATION OF INSPECTION AND SERVICING:

I/We, being the competent person(s) responsible (as indicated by my/our signature below) for the inspection and servicing of the smoke ventilation system, particulars of which are set out above, CERTIFY that the said work for which I/We have been responsible complies to the best of my/our knowledge and belief with the recommendations of BS 9999 periodic inspection and test/inspection and test over a 12 month period, except for the variations, if any, stated in this report.

Variations from the recommendations of BS9999 for the periodic or annual inspection and test (as applicable):

I/We further declare that in my/our judgement, the said system, at the time the inspection and servicing was carried out, was overall assessed as:

The extent of liability of the signatory is limited to the system described above.

Name: Joe Boyd **Position:** **Signature:** **Date: 17/02/2021**

The UK Fire Association

The Total Fire Safety Solution

Registered in England & Wales No: 08314529

RoSPA Member

FPA Fire Protection Association MEMBER 2015

F. SUMMARY OF THE INSPECTION:

Date of the inspection: 17/02/2021 **General condition of the installation:**

Additional information and report notes:

The pre-designed digital certificates are a real game changer, they look **professional** and already come **filled out** with addresses of the customers so the engineer can spend more time working and less time doing paperwork, which **benefits** them and the business!

Book a Demo

www.ezmanagement.com